



Pflegestützpunkt

Main-Kinzig-Kreis



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Care support centre
Joint sponsorship by the
Health care Insurance funds and the
Main-Kinzig-Kreis

**in cooperation with the
Health care Insurance funds**



**The Care Support Centre provides
support for care and assistance issues.**

- Information
- Counselling
- Assistance
- Management
- Coordination



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The care support centre offers support for:

- ◆ persons in need of care
- ◆ family care givers
- ◆ disabled persons
- ◆ persons likely to become disabled and dependent on care services

- ✓ We are your first contact for all your queries.
- ✓ We offer unbiased and free assistance.
- ✓ We inform independently and are consumer oriented.
- ✓ We provide home visits upon request.
- ✓ We are at your side providing practical support while taking care of your long-term needs.

Our range of services includes:

- ◆ comprehensive and independent **information and counselling** on the selection and use of social and support services.
- ◆ **coordination** of all support services for local assistance and care including support in using these services.
- ◆ **interlinking** and modifying the social and care services.
- ◆ **living room consultation**

The Care Support Centres cooperate with all institutions and services involved in prevention, rehabilitation, care and assistance in organizing one's life.

Individual appointments for counselling can be made any day from Monday to Friday.

If we cannot be reached personally, an answering machine is set up, on which you can leave messages. We'll call you back as soon as possible.

If required, home visits can also be scheduled by prior appointment. The advice will be conducted in the German language. If you are unable to converse in German, please bring a confidant, who is able to translate.